



# Environmental Management System Policy

Effective Date: 06/01/2025

## Environmental Management System (EMS)

Our Environmental Management System (EMS), which is regulated under ISO 14001, continuously improves our environmental performance. The system follows a repeating cycle. As we commit to an environmental policy, we use our policy as a basis for establishing a plan, which set objectives and targets for improving environmental performance.

The next step is implementation. After that, we evaluate our environmental performance to see whether the objectives and targets are being met. If targets are not met, corrective action is taken. The results of this evaluation are then reviewed by top management to see if the EMS is working. Management revisits the environmental policy and sets new targets in a revised plan. Crystal Facilities Management Ltd then implements the revised plan. The cycle repeats, and continuous improvement occurs.

## Statement Of Intent

Crystal Facilities Management Ltd aims to be the center of expertise, knowledge and excellence on all matters relating to industrial/commercial and building cleaning services and products, including green supply to modernise and improve our performance for the benefit of our employees, customers and the public. We are committed to leading, participating in informing and influencing environmental issues and to assisting our customers.

Crystal Facilities Management Ltd accepts its responsibility to reduce the adverse and increase the beneficial, environmental impact of our activities, products and services through recognition and support of:

- **The key role that cleaning and maintenance activities plays in environmental management.**
- **The link between the services we provide and the environment**
- **Consider and include reference to the achievement of environmental objectives in its corporate and business plans.**
- **Improve the management of energy, resources, raw materials, and emissions in all activities, especially travel and transportation and encourage other organisations and suppliers to do likewise.**
- **Improve the management of waste through minimisation, re-use, and recycling.**
- **Consider the environmental impact of significant policy decisions.**
- **Investigate and seek to improve the environmental impacts associated with the purchase and supply of products to our business.**
- **Participate with other stakeholders on environmental matters of common interest & application.**
- **Commission and support research into green issues that relate to our business.**

Inform and educate all people working for or on behalf of Crystal Facilities Management Ltd about environmental issues and share that knowledge and expertise with other organisations, particularly issues that relate to the cleaning industry.

This policy will be periodically reviewed by the Managing Director each year and be made widely available to all employees, suppliers, clients, and sub-contractors. This policy complies with our Environmental Review which is reviewed and audited annually.

## Contact Information

For questions or further information, employees can contact the Sales Director or the Human Resources Department.

Signed:



Tanya Rogers  
Managing Director  
Crystal Facilities Management  
Date: 06/01/2025

**Note: This policy is subject to change in accordance with updates in legislation or company procedures. Employees will be notified of any changes promptly.**